

# DISCLOSURES

Eastern University is committed to providing prospective students and their families with ready access to student consumer information. A comprehensive listing with links to resources is located on the home page of the Eastern University Web site. Go to [www.eastern.edu/about/student-consumer-information](http://www.eastern.edu/about/student-consumer-information) (<http://www.eastern.edu/about/student-consumer-information/>).

## Equal Opportunity

Under the provisions of Title VI of the Civil Rights Act of 1965, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, and Age Discrimination Act of 1975, Eastern University does not discriminate in any of its policies, programs, or activities on the basis of sex, age, race, handicap, marital or parental status, color, or national or ethnic origin. Details of the Title IX policy prohibiting sex discrimination are included in the Student Handbook <https://www.eastern.edu/student-life/student-development/important-info-policies-all-students/eu-student-handbook> (<https://www.eastern.edu/student-life/student-development/important-info-policies-all-students/eu-student-handbook/>) or by request to the Assistant Vice President for Student Development 610.341.5823.

## The Family Educational Rights and Privacy Act

Students have the right to:

- review education records within 45 days of the day the University receives a request for access.
- request the amendment of education records that are believed to be inaccurate or misleading.
- consent to disclosures of personally identifiable information contained in education records, except to the extent that FERPA (the law) authorizes disclosure without consent.
- file a complaint with the U.S. Department of Education concerning alleged failures to comply with the requirements of FERPA:  
Family Policy Compliance Office  
U.S. Department of Education  
600 Independence Avenue, SW  
Washington, D.C. 20202-4605

## Student Right to Know and Campus Security

In compliance with the Pennsylvania College and University Security Information Act 73 of 1988 and Student Right-to-Know Act of 1990, the Eastern University Campus Security Report is available on Eastern's Web site <https://www.eastern.edu/about/offices-centers/public-safety-610-341-1737/clery-compliance> (<https://www.eastern.edu/about/offices-centers/public-safety-610-341-1737/clery-compliance/>) or by contacting the security office at 610.341.1720.

## Veterans and Active Military

Eastern University honors the service and sacrifices of our nation's veterans and active military personnel. *Before the first day of classes, students must submit their Certificate of Eligibility or proof of entitlement to educational assistance to the Office of the Registrar* ([registrar@eastern.edu](mailto:registrar@eastern.edu)) *and the Center for Military & Veterans Students* ([vets@eastern.edu](mailto:vets@eastern.edu)). *Students are encouraged to inform these offices of any changes to their enrollment, program/major, mailing address, or benefit status.* University

policies recognize the rich educational experiences and unique challenges faced by servicemen and women admitted to degree programs.

Students receiving educational assistance under Post-9/11 GI Bill or Vocational Rehabilitation & Employment will not be assessed financial penalties or required to secure additional funding due to delayed disbursement of funds from the VA. Students are not prevented from participating in currently enrolled courses or accessing institutional facilities due to an outstanding student account balance.

## Enrollment Certification Services for Educational Benefits

Eastern's VA representative certifies enrollment for recipients of educational benefits via VA-ONCE.

## Requests for Reviews by the Director of GPS Enrollment

Eastern is committed to provided "military friendly" procedures to servicemen and women who seek admission to degree programs. If active duty, reserve duty, or veteran's affairs issues cause a delay in the prospective student's planned enrollment, the applicant may submit a written request for a review of the individual circumstances. The University will make reasonable efforts to offer opportunities for future enrollment without penalty.

## Convenient Communication

Military personnel admitted to degree programs are welcome to use their private e-mail accounts to correspond with university representatives. All announcements relevant to the upcoming enrollment will be sent to the e-mail account the prospective students specifies in the application for admission. Military personnel may need more time to provide documents related to enrollment and financial aid processes, but all materials must be received before the first class meeting.

## Website Resources

Online application and payment services are available via [www.eastern.edu](http://www.eastern.edu) (<http://www.eastern.edu>). Costs, course offerings, financial aid information, forms, policies, procedures, and programs of study are among the many resources located on Eastern's website.

## Information Security

The University Registrar provides oversight for the University's information security. This plan complies with the Family Educational Rights and Privacy Act (FERPA), the Gramm-Leach-Bliley Act, General Data Protection Regulation of the European Union (GDPR), and the Identity Theft Prevention Program. The intent is to guard against the unauthorized access to, or use of, such information that could result in substantial harm or inconvenience to any student.

The following have been identified as operational areas considered when assessing the risks to the confidentiality and security of student information:

- Employee training and management
  - Information systems, including network and software design, as well as information processing, storage, transmission, and disposal
  - Detection, prevention, and response to attacks, intrusions, or other information system failures
  - Offices with access to confidential student information include:

- Academic Computing
- Administrative Computing
- Admissions
- Advancement
- Advising Office
- Alumni Office
- Faculty
- Financial Aid
- Human Resources
- Institutional Research
- Institutional Effectiveness
- Registrar
- Security
- Student Accounts
- Student Development
- Student Health Center

Each relevant area is responsible to secure student information in accordance with all privacy guidelines. Eastern University will select appropriate service providers that are given access to customer information in the normal course of business and will contract with them to provide adequate safeguards.

## Student Images

Photographs are taken of students engaged in various activities, both in class and out, for use in internal and external publications and media. Enrolled students are considered to have given permission to be photographed unless they request exclusion by submitting a written request to the Director of Communications.

## Athletic Program Participation Rates and Financial Support

Annual notification to enrolled students is provided by the Student Development Office or by request to the Associate Vice President for Student Development 610.341.5823.

## Drug and Alcohol Prevention Information

Annual notification to enrolled students is provided by the Student Development Office <https://www.eastern.edu/student-life/student-development/important-info-policies-all-students/drug-and-alcohol-prevention> (<https://www.eastern.edu/student-life/student-development/important-info-policies-all-students/drug-and-alcohol-prevention/>), Public Safety Policies and Procedures PDF or by request to the Associate Vice President for Student Development 610.341.5823.

## Graduation Retention Trends

Annual retention and graduation rates are included in University Facts compiled by the Office of Institutional Research <https://www.eastern.edu/about/offices-centers/office-institutional-planning-and-effectiveness/research-and-reporting> (<https://www.eastern.edu/about/offices-centers/office-institutional-planning-and-effectiveness/research-and-reporting/>) or by request to the Director of Institutional Research 610.225.5351.

## Correspondence Directory

Eastern University

1300 Eagle Road  
St. Davids, PA 19087-3696  
610.341.5800  
[www.eastern.edu](http://www.eastern.edu) (<http://www.eastern.edu>)

*For prompt and personal attention to specific questions, please consult the following directory.*

## Admissions, Program Information

Contact	Extension	Email Address
Graduate	1.800.732.7669	gpsadmissions@eastern.edu
Undergraduate	1.800.732.7669	admissions@eastern.edu
Advising Office		advising@eastern.edu
Alumni Relations	610.341.1548	alumni@eastern.edu
Athletics	610.341.1736	
Billing	610.341.5831 FAX: 610.225.5651	student.accounts@eastern.edu
Career Development	610.341.5827	careers@eastern.edu
Christian Life Activities	610.341.5827	ofp@eastern.edu
Curricular Matters, Records, Transcripts	610.341.1379 FAX: 610.341.1707	registrar@eastern.edu
Cushing Center for Counseling and Academic Support	610.341.5837	ccas@eastern.edu
Dean of Arts and Humanities	610.225.5022	cahdean@eastern.edu
Dean of Business and Leadership	610.341.1701	cbldean@eastern.edu
Dean of Education and Behavioral Sciences	610.341.1383	ceddean@eastern.edu
Dean of Health and Sciences	610.341.5852	chsdean@eastern.edu
Dean of Palmer Theological Seminary and College	484.384.2935	semdean@eastern.edu
Dean of Students	610.341.5824	
Dean of Templeton Honors College	610.225.5022	thcdean@eastern.edu
Executive Dean of Esperanza College	215.324.0746	
Financial Aid	610.225.5102 FAX: 610.225.5651	finaid@eastern.edu
First-Year Experience		firstyear@eastern.edu
International Student Services	610.341.5870	
Off-campus Study	610.225.5010	
Public Relations	610.341.4365	
Registrar	610.341.5853 FAX: 610.341.1707	registrar@eastern.edu
Student Accounts	610.341.5831 FAX: 610.341.1492	student.accounts@eastern.edu
Student Health Center	610.341.5955	healthcenter@eastern.edu
Student Housing	610.341.5840	housing@eastern.edu